

MoreDirect Lifecycle Management Practice is comprised of services which extend from staging and configuration through deployment to asset disposal. Deployment Services, Software Upgrades, and Data Migration create efficiencies for busy IT staffs.

## ■ CONFIGURATION AND INTEGRATION

A best practice whenever feasible, configuration and integration services offer tremendous value. You can assure yourself of identically imaged and configured systems which can be rolled into production more quickly, creating positive ROI faster.

Configuration services can be tailored to address a variety of requirements including asset tagging, user customizations, special packaging, and warehousing of finished inventory.

## ■ DEPLOYMENT SERVICES

Savvy IT managers and CIOs are increasingly coming to the realization that outsourcing their PC, laptop, and printer deployments is critical to success. When organizations task valuable IT staff with these deployments, they often suffer operational breakdowns as a result. Remote sites are especially problematic. Deployment Services allow your IT teams to remain focused on mission-critical duties.

MoreDirect Deployment Services are led by a Project Manager who coordinates the deployment team's efforts and ensures that the deployment process is well defined.

The deployment team can schedule deployments with end users, deploy the new equipment, remove the old equipment, connect all the peripherals, and test for proper functionality. Asset tags can be applied and asset information collected.



## ■ SOFTWARE UPGRADES AND DATA MIGRATION

Taking deployment services to the next level, MoreDirect Data Migration Services can minimize the usual disruption of end user productivity associated with a new PC or laptop deployment. Literally hundreds of hours are spent enterprise-wide by end users after a deployment as they try to locate files on network drives, re-establish connection to printer queues, or recreate Internet Explorer favorites. Migration Services allow you to avoid that loss of productivity.

As you contemplate upgrading your existing Windows environment to Microsoft Vista, detailed planning is required, including hardware compatibility gap assessments, hardware upgrade rollouts, and software deployment strategies (upgrade in place, imaging, or clean install).

MoreDirect Software Upgrade Services can create solutions to these high-touch problems that will save you time and money.

## ■ DISPOSITION SERVICES

At the end of an asset's lifecycle, two problems arise: how to protect the business data on the asset's hard drive and how to responsibly dispose of the asset. MoreDirect offers a comprehensive program to provide asset disposition services which address both questions.

Services include: Logistics Management, Asset Processing, Data Sanitization, and Remarketing—in which the residual value of an asset can be recovered and credited back to you. Asset disposal is worry free as title is transferred for you, mitigating liabilities associated with asset disposition.

## ADDITIONAL OFFERINGS

- Asset Management
- Printer Assessment
- VDI (Virtual Desktop Infrastructure)